

TLI41816 Certificate IV in Warehousing Operations



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RTO No 40467

Course Brochure



TLI41816 Certificate IV in Warehousing Operations

Course Overview

This is a general qualification for the Warehousing and Storage Industry.

It involves a defined range of skilled operations, usually within a range of broader related activities involving known routines, methods and procedures, with some discretion and judgement in selecting equipment, services or contingency measures and within known time constraints.

Key Outcomes

- Identify, apply and follow chain of responsibility legislation, regulations and workplace procedures in relation to heavy vehicles as they apply to an individual's own job role.
- Follow workplace procedures to identify hazards and control risks, contribute to WHS/OHS management arrangements and complete WHS records.
- Complete workplace orientation and induction procedures when commencing a new work role, in accordance with regulatory requirements and workplace operational policies and procedures.
- Coordinate deliver and monitor quality customer service.
- Implement and monitor environmental protection policies and procedures.
- Complete receipt/despatch documentation in accordance with relevant regulations and workplace requirements.
- Assess the scope to consolidate freight, combine or consolidate multiple shipments of products into higher volume shipments, and prepare related consignment documentation.
- Implement and coordinate accident and emergency procedures
- Plan and implement safety requirements; inform and train personnel on WHS legislation, codes and standards; and establish and maintain procedures for assessing and controlling safety risks.
- Participate in work team/planning, manage and develop work team performance, participate in and facilitate a work team to achieve work tasks, as well as document and review work team performance.
- Develop policies and procedures for and implement and monitor environmentally sustainable work practices.
- Provide leadership to work teams.
- Apply quality systems in workplace operations in accordance with relevant regulations and workplace quality standards .
- Apply conflict or grievance resolution strategies to resolve issues that may occur in the course of work.
- Apply statistical data in the workplace.
- Promote effective workplace practice.
- Contribute to strategic planning, analyse market needs, contribute to business documentation and communicate with other members of the organisation on planning matters.
- Identify and source information needs; collect, analyse and report information; using management information systems; contribute to the preparation of operational plans; and prepare resource proposals.
- Collect, analyse and present workplace data and information as part of workplace operations.

Career Opportunities

- Bulk Storage Distribution Supervisor
- Warehouse Supervisor

Modes of Delivery

- Face to face in the workplace
- Correspondence in a self-paced model (using text-based resources in a self-paced model and supported by our dedicated trainers)
- Online (supported by our dedicated trainers).
- Recognition of Prior Learning (for people who have evidence to support their current competence in the relevant units of competency which comprise the qualification).
- Blended (using a combination of the modes described).





Pathways

Qualifications that may be considered after successful completion include:

TLI50415 Diploma of Logistics

Further detailed information on your course, fees and charges, relevant student policies and procedures and to view the student handbook, please visit our website at www.dynamiclearningservices.com.au or contact Dynamic Learning Services on 02 4365 0040.



There are 21 units in the TLI41816 Certificate IV in Warehousing Operations. These are divided into 3 core units and 18 electives units.

The units in the Dynamic Learning Services program are listed below:

Core Units

- TLIF0001 Apply chain of responsibility legislation, regulations and workplace procedures
- TLIF1001 Follow work health and safety procedures
- TLIL1001 Complete workplace orientation/induction procedures

Elective Units

- BSBCUS301 Deliver and monitor a service to customers
- TLIU4001 Implement and monitor environmental protection policies and procedures
- TLIA3015 Complete receipt/despatch documentation
- TLIA4031 Consolidate freight
- TLIF4007 Implement and coordinate accident-emergency procedures
- TLIF4014 Develop and maintain a safe workplace
- TLIG3002 Lead a work team or group
- TLIU0001 Develop workplace policies and procedures for environmental sustainability
- TLIG4006 Facilitate work teams
- TLII4001 Coordinate quality customer service
- TLIJ3002 Apply quality systems
- TLIL4005 Apply conflict/grievance resolution strategies
- TLIE4013 Apply workplace statistics
- TLIL4033 Promote effective workplace practice
- TLIP4001 Develop plans to meet customer and organisation needs
- TLIP4005 Manage workplace information
- TLIE4006 Collect, analyse and present workplace data and information
- TLIU3011 Implement and monitor environmentally sustainable work practices

Assessment

The assessment in this qualification involves a variety of workbook activities, practical tasks and project work. Participants will be supported by their trainer throughout their journey.

Entry Requirements

There are no pre-requisite entry requirements for this course of study. Students must undergo a Language, Literacy & Numeracy evaluation prior to commencement of studies.

Volume of Learning

Learners should expect a duration between 6 and 24 months to meet the requirements of TLI41816 Certificate IV in Warehousing Operations, which is consistent with the AQF volume of learning. a Certificate IV qualification.

Smart and Skilled

This training is subsidised by the NSW Government

Further detailed information on Smart and Skilled and to find out if you are eligible please visit the Smart and Skilled Website :

<https://smartandskilled.nsw.gov.au/>

or talk to one of our friendly consultants who can answer all your questions on 43650040



About Smart and Skilled

Smart and Skilled is a New South Wales (NSW) government funding incentive for those wanting to gain new skills needed to find a job or advance their careers.

As course costs are an important factor when deciding to undertake a study

Smart and Skilled provides eligible students with:

- an entitlement to government-subsidised training up to and including Certificate III
- government funding for higher-level courses (Certificate IV and above) in targeted priority areas.

Are you eligible for Smart and Skilled training?

Are you:

- 15 years old or over?
- No longer at school?
- Living or working in NSW?
- An Australian citizen, Australian permanent resident, Australian permanent humanitarian visa holder or New Zealand citizen?

If you answered 'Yes' to all four questions, then you're eligible to enrol in a government-subsidised course with an approved Smart and Skilled training provider and registered training organisation, like DLS.

Fees

1st Qualification \$2,150

2nd Qualification \$2,510

Eligible concession card holders \$240

Traineeships are fee free <https://vet.nsw.gov.au/choosing-vet/fee-free-traineeships>

For information on other States funding initiatives, requirements and fees please visit our website www.dynamiclearningservices.com.au